

2-1-1 Idaho CareLine Year-to Date Spanish Contacts As of August 2008

[State Fiscal Year (SFY) = July 1, 2008 to June 30, 2009]

Call Classification	July	August	Total Calls
Abuse/Neglect	3	4	7
Adoption	2	2	4
Childcare	85	142	227
Clearinghouse	0	0	0
Dentist	3	2	5
Disabilities (under age 3)	0	3	3
Disabilities (age 3 & older)	0	0	0
Doctor	8	7	15
Employment / Business	4	2	6
Environmental Health	0	0	0
Financial Service / Benefits	156	234	390
Foster Care	0	0	0
Fraud	0	1	1
Health Resources	26	20	46
Immunizations	0	2	2
Medicaid (Age 19-)	147	156	303
Medicaid (Age 19+)	81	101	182
Medicaid Dentist	5	4	9
Medicaid Doctor	12	18	30
Mental Health	1	4	5
Miscellaneous	11	26	37
Senior Issues (Age 60 & older)	2	1	3
Social Security	0	5	5
Substance Abuse	0	0	0
Tobacco	0	0	0
WIC	12	5	17
Total:	558	739	1297

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received from Spanish-only speakers to date during the SFY by month, by contact classification, and total contacts to date..